

Discrimination is Against the Law

Community Health Center of the North Country complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Community Health Center of the North Country does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Community Health Center of the North Country:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, call 1-800-874-9426

If you believe that Community Health Center of the North Country has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Kathy Young, Director of Quality and Compliance
4 Commerce Lane, Canton, NY 13617
315-379-8100 ext. 8340

You can file a grievance in person or by mail, fax, or email. If you need help, **Kathy Young** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

or by mail or phone at: U.S. Department of Health and Human Services
200 Independence Avenue SW.
Room 509F, HHH Building,
Washington, DC 20201
1-800-368-1019, 800-537-7697(TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-874-9426.

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-800-874-9426。

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-874-9426.

French Creole (Haitian Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-874-9426.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-874-9426 번으로 전화해 주십시오.

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-874-9426.

Yiddish

800-874-9426 . מאַזקעמפּױאָ: ביזא ריא טדער שידיאַ, זענען נאָהראַפּ ראַפּ דײַאָן אַראַפּש פּליאַ סעסיוורעס יירפּ זאָפּ לאַצפּאַ. טפּור 1-

Bengali

লক্ষ্য করন: যিদি আপিন বাংলা, কথা বলতে পােরন, তাহেল িন:খরচায় ভাষা সহায়তা পিরেষবা উপলব্ধি আছে। েফান করন ১-৮০০-৮৭৪-৯৪২৬।

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-874-9426.

Arabic

ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-874-9426

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-874-9426.

Urdu

ذيرك 1-800-874-9426 انذيرك راندرج: رگا اپ اودراے لوب بين، وت پ اوك ذاب زيرك دميرك تلمدخ ت فم ذيم بايو تسدن يه. لاک

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-874-9426.

Greek

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-800-874-9426.

Albanian

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-874-9426.